



REFUND/ CANCELLATION POLICY

In the credit repair industry, there is no company that can guarantee, promise or predict you a specific outcome when fixing your credit report.

At CNA Credit Solutions, we strive to ensure that every client gets 100% satisfaction with our high-quality credit repair service.

If we do not manage to update any unverifiable, incomplete, obsolete, inaccurate, and erroneous information on your credit reports, you are eligible for a refund of one month of service within 90 days. You just need to provide us with a copy of the credit results. The credit monitoring service fee is non-refundable.

You may cancel or suspend the credit repair service at any time in a couple ways, including:

- Sending us a written request via email
- Telephone

After making payment for our credit repair services, clients have 3 days to cancel the service and ask for a refund. There will be no refund after 3 days of payment.

Because fees are generally charged after a service has been rendered, expect to pay the final fee after you decide to end the services; note that, generally, fees are not refundable. We consider services rendered as per our contract agreement.

PLEASE PRINT AND RETAIN A COPY OF THIS AGREEMENT FOR YOUR RECORDS.